C&C Catering Equipment Ltd

QUALITY POLICY STATEMENT

C&C Catering Equipment Ltd (C&C) is fully committed to supplying our clients, high quality products and installation services with unrivalled levels of customer service that conform exactly to stated or agreed specifications and order requirements.

The establishment of the Quality Management System (QMS) is the foundation to build a company culture based upon continuous improvement.

The Directors and Management of C&C are responsible to the organisation for strategic quality objectives, scope, policies, procedures, communications, culture, recognition, resources and encouraging a commitment to quality.

The company will seek the active participation and co-operation of its employees at all levels to maintain measurable, accountable Quality Assurance.

The Quality management system for the organisation has been developed to comply with the requirements of BS EN ISO9001. Senior management will review this policy and formulate QMS objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

The C&C key Quality objectives:

- Minimise risks, prevent defects/non-conformance or potential defects/non-conformance at the earliest stage possible
- Improve the overall efficiency of the organisation and assists in the achievement of the formulated improvement objectives including:
  - Feedback from Clients and other interested parties
  - Performance Monitoring & Reporting
  - Continual improvement
- continually improve our communication and management systems ensuring that we deliver the best possible service to our clients and other interested parties.
- ensure that quality management system is an integral part of our business culture by communicating the policy to all employees.
- strive to ensure that all stakeholders are aware of the requirements of our business.
- report and audit our quality performance to improve accountability and to drive continual improvement
- ensure that employees and other stakeholders are made aware of their individual responsibilities contained within our QMS
- ensure that the relevant needs and expectations of Interested Parties are considered and met
- ensure the integrity of the QMS is maintained when changes are planned and implemented.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf. It will be made available to the public upon request and through our web site. www.cateringequipment.com

Signed:



Ross Emery
Managing Director

Signed:



Chris Smart
HSEQ Manager